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# Questions and Answers

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## COMMON EXPERIENCE PAYMENT (CEP) APPLICATION FORMS

### **Q1. Is it possible to submit an application for the Common Experience Payment before September 19, 2007?**

**A1:** No, the final and official application form for the Common Experience Payment will not be available until September 19, 2007. All former students who have registered at [www.residentialschoolsettlement.ca](http://www.residentialschoolsettlement.ca) or by calling 1-866-879-4913, will receive the application in the mail from the Court Administrator on September 19th or soon after. Application forms will also be available **after** September 19, 2007 on-line at [www.servicecanada.gc.ca](http://www.servicecanada.gc.ca) and at [www.irsr-rqpi.gc.ca](http://www.irsr-rqpi.gc.ca) or by calling 1-866-699-1742 (TTY 1-800-926-91058).

Any application forms which are filled out before and submitted September 19, 2007 **are not the official forms**. These unofficial forms cannot be accepted and will not result in former students receiving their payments any sooner than those who fill out the official form after September 19, 2007.

### **Q2: Why was I sent an unofficial form which cannot be accepted?**

**A2:** Based on information the Government has received from other parties, it appears that unofficial versions of the application form were distributed by the Merchant Law Group. This was done without the permission of the Official Court Administrator or the Government of Canada.

### **Q3: What happens if I have already sent in an “unofficial” application with my identity documents?**

**A3:** Service Canada will be returning these unofficial applications, and your identity documents, by mail in the coming days. Although this unofficial application can not be accepted or processed, the information you included on it may be helpful once you receive the official application on (or shortly after) September 19, 2007.

**Q4: Will assistance be provided to former students once the official application is available on September 19, 2007?**

Q4: Yes. Service Canada will offer this service as of September 19, 2007. A toll free number will be included on the CEP application forms which applicants can access 24-hours a day for assistance.

In addition, Service Canada in-person Client Service Centers will also provide assistance in completing the application form. More information about the locations, hours of operations, and services provided by these Centres can be found at [www.servicecanada.gc.ca](http://www.servicecanada.gc.ca).